

TERMS AND CONDITIONS

Updated: Marzo 18, 2024

Welcome to CSS's ("Company") website located at www.css-fl.com ("Site"). This Policy addresses the Terms and Conditions of the Company regarding the purpose of the Site and the information collected voluntarily from users of the Site, including users who register to obtain information of certain products and services ("Users").

The Company is committed to protect the privacy of its Users and we respect the rights of our users worldwide. This Policy complies with policies in the United States. This Policy therefore details how we collect, store, and use any information relating to an identified or identifiable natural person who can be identified by things like a name, phone number, address, etc. ("Personal Information" or "Data").

The Users accept we retain and use their Data for purposes of communicating with them until expressly revoked by them. We may also use their data for other communication purposes, such as to inform them of other important industry technologies, developments, programs, events or publications that may be relevant to them. This Privacy Policy is incorporated into Company's Website Terms of Use which governs your use of the Site.

The User's consent includes as well the acceptance to respect the **Copy Rights** of the information contain in the Site and in the external sites they visit when use the links included in the Site.

The Company can be contacted at sales@css-fl.com or by telephone at +1-813-8551400.

PLEASE ALSO SEE THE COMPANY'S CURRENT PRIVACY POLICY BELOW:

PRIVACY POLICY

1. Types of Personal Information that Company Collects from Site Users

- a. **Who is collecting and receives your Personal Information:** To know who receives Personal Information, please see the Company's current Privacy Policy below.
- b. **Why we collect Personal Information:** the Company may, from time to time, collect Personal Information about you that you voluntarily consent to submit to the Site in order to become a user of the Site, to purchase products or services from the Site, or to participate in online surveys, to receive newsletters or other activities. If you do not wish to provide such information to the Site, you may be unable to register and/or to obtain products or services information from the Site.
- c. **Categories of Personal Information collected:** Company may collect or track Personal Information as listed in the Company's current Privacy Policy below.

2. How We Use Your Personal Information

Personal Information collected by Company is always voluntarily submitted by you, the User. The information may subsequently be used by the Company for many reasons, for example, for recordkeeping, to fill orders, provide quotations and technical information, editorial and feedback purposes, marketing and promotional purposes, statistical analysis of users' composite anonymous behavior, product development, content improvement, or to customize the content and layout of the Site. Aggregate data on visitors' home servers may be used for internal purposes, and individually identifying information, such as names, postal and email addresses, phone numbers, and other Personal Information which visitors voluntarily provide to Company may be added to Company's databases and used for future calls and mailings regarding Site updates, new products and services, and upcoming events, contingent on users opting in to receive such information.

Company also may use Site visitor data to contact the Site visitors regarding requested information status and changes to the Terms of Use, Privacy Policy, and any other policies or agreements relevant to Site visitors.

The Company may retain the Personal Information collected from you only for as long as necessary to fulfill the Company's purposes, or as permitted by law. If the Company no longer needs the Personal Information, the Company may delete the Personal Information without previous notification to the Users.

3. **Sharing Your Personal Information with Other Entities**

Individually identifying Personal Information provided through the Site will not be sold, exchanged, transferred or otherwise disclosed to third parties not affiliated with Company without your consent, other than for the express purpose of delivering the applicable purchased product or service or information requested.

4. **Your Rights Regarding Your Personal Information**

Applicable privacy law gives users certain rights to their Personal Information as follows:

- a. **Right of access and right to rectification:** Users have the right, via postal mail, email, or telephone, to request that the Company provide you with a summary of any Personal Information that has been voluntarily provided by you through online forms, email, or another online avenue. You may modify, correct, change or update your Personal Information by contacting the Company via postal mail, email, or telephone at the addresses or number listed below.
- b. **Right to be forgotten:** Users have the right to obtain erasure of their Personal Information upon request.
- c. **How to exercise one of these rights:** Contact the Company via postal mail, email, or telephone. If you reside in the European Union, the Company is the controller of your Personal Information.

5. **Links to Third Party Websites**

The Site may also contain links to third party websites. If you access a third-party website from a link on this Site, any information you disclose on that website is not subject to this Privacy Policy. It is possible that these links may be used by third parties or others to collect personal or other information about you. The Company is not responsible for the privacy practices of such websites, advertisers, or third parties or the content of such websites and it is your sole obligation to review and understand the privacy practices and policies of these other websites. The Company does not control these third parties' use of cookies, collection of information, or how they manage such information.

6. **Comments, Notices, and User Content**

Any materials or comments posted to any of our webpages, if allowed on our site, are public. As such, Company assumes no liability for the accuracy of such information, no duty to update or correct such information, and no liability for such communications arising under the laws of copyright, libel, privacy, obscenity, or otherwise.

7. **Marketing and Advertising**

The Company may contact you with information applicable to our services and products. We may use Personal Information that we have collected from you in order to send you the most relevant information but you have the right to request we unsubscribe you from those communications sending your request to sales@css-fl.com.

8. **Privacy of Children**

The Site is not intended for children under the age of 16. The Site does not knowingly collect Personal Information online from visitors in this age group. All users must be at least 16 years of age in order to use the Site.

9. **Security Measures**

Company has implemented physical, electronic and procedural security features that are designed to prevent the unauthorized release of or access to Personal Information. Despite Company's efforts to protect your Personal Information, there is always a risk that an unauthorized third party may circumvent such procedures or that transmissions of your information over the Internet may be intercepted. The confidentiality of any communication or material transmitted to or from the Company via this Site or via email cannot be and is not guaranteed. Accordingly, the Company is not responsible for the security of information transmitted via the Internet.

The Company has implemented policies in case a breach does occur and Users will be notified in the best way possible.

Instead of communicating with Company via email or the Internet, visitors can contact Company by telephone at **+1-813-8551400** or by U.S. mail at **Custom Sales & Systems, Inc. 260 Scarlet Blvd. Oldsmar, FL. 34677. USA.**

10. Governing Law and Jurisdiction

As stated in our Terms of Use, available on our Site, our Privacy Policy is governed by the law of the state of Florida, with exclusive jurisdiction and venue in the state and federal courts located in and near Oldsmar, Florida. Nothing in our Privacy Policy, including any references to the laws of the European Union, shall constitute any waiver of governing law or jurisdiction or agreement to be bound by laws other than those governing in the United States.

11. Changes to Our Privacy Policy

Company may change this Privacy Policy at any time. It is the obligation of users returning to the Site to learn of changes to the Privacy Policy since their last visit. Any change to this Privacy Policy shall be effective as to any visitor who has visited the Site before the change was made.

12. How to Contact Us

Please see the Company's information:

Custom Sales & Systems, Inc.
260 Scarlet Blvd.
Oldsmar, FL. 34677. USA.
Tel. +1-813-8551400
sales@css-fl.com

COOKIES AND SIMILAR TECHNOLOGIES

We may contract with third-party service providers to assist us in better understanding our Site visitors. These service providers are not permitted to use the information collected on our behalf except to help us conduct and improve our business.

When a visitor performs a search within the Site, the Company may record information identifying the visitor or linking the visitor to the search performed and recording information related to the search request. Company may place Internet "cookies" on your hard drive. Internet cookies are small amounts of data that contain a unique identifier that many websites frequently send to your web browser to be stored on your computer's hard drive to save data about you, such as your name, screen preferences, and the pages of our website you have viewed. When you revisit the Site, the Company may recognize you by your Internet cookies and customize your experience accordingly.

The Company may use Google Analytics or a similar service to gather, store, and track certain information related to your visit to and activity on the Site. You have the right to decline to our Cookies process by declining in the Cookies window when you visit the Site.